Outcomes to be achieved by Countywide Infrastructure Organisation

Co-ordination, Engagement and Representation

The voices of the diverse frontline voluntary and community groups will be heard by all appropriate strategic bodies and partnerships through identified representatives.

There will be a range of communication strategies for Leicestershire Together partners to engage effectively with the VCS to enable them to influence future strategies, policies and practices at county, district or sub-regionally as required by the funding partners.

Outcome 1: There are effective (two way) communication channels that enable a dialogue between the VCS and LTp (Medium).

Outcome 2: The CIO enables diverse voluntary and community groups across Leicestershire to be involved in consultation on planning and developing policy as required by funding partners and partnerships (Medium).

Outcome 3: A fair, agreed and transparent system of supported, trained and effective VCS representation is established and co-ordinated in order to communicate the diverse 'voices' of VCS in multi-agency partnerships and provide an agreed (by VCS) representational mandate for the CIO (High).

Outcome 4: VCS representatives are facilitated and supported through training and development to effectively participate in a range of partnerships including Leicestershire Together, LAA theme partnerships and cross cutting partnerships (High).

Outcome 5: An integrated database of frontline VCS groups by type of interest and service provided in the sub-region is established and maintained from which information will be available on request (Medium).

Outcome 6: The value and work of the VCS and its potential positive impact on sustainable service delivery is effectively promoted with key stakeholders (Medium).

Outcome 7: Provide support for groups to develop and promote stronger communities and good relations across and between communities, particularly in relation to new communities (Low).

Outcome 8: The Leicestershire Compact and associated local compacts and their codes of good practice are implemented (Medium).

Outcome 9: There is flexibility in meeting the changing requirements from funding partners and emerging needs of the voluntary and community sector (Low).

Capacity Building and Support to VCS

The diverse frontline voluntary and community organisations are supported to work more effectively and efficiently by developing their capacity, quality and reach to deliver public services in partnership with Community Hubs and local communities.

A range of high quality and accessible support mechanisms will be available for the diverse frontline groups in Leicestershire. These will be focused on improving sustainability, raising quality, and becoming outcome focussed.

Outcome 10: Gaps in existing VCS service coverage in terms of areas of interest, community needs and locality are identified through work with local community hubs and communities.

New services are developed to meet identified needs in partnership with local partners and Leicestershire Together (High).

Outcome 11: A wide range of support services including training are provided to new and existing groups to allow the voluntary and community sector to work more efficiently and effectively (High).

(NOTE: Support services are such as: Human Resource advice; ICT support; governance advice; funding advice including income generation; business planning; commissioning and procurement including developing outcome focused approaches; leadership and management development; equality and diversity; changes in legislation, policy and practice; communications and marketing)

Outcome 12: Voluntary and Community organisations receive support to help them to strengthen their internal policies and procedures (Medium).

Outcome 13: Support, professional advice and good practice guidance is provided on a range of specialist services to the diverse frontline VCS as required by funding partners (High).

Outcome 14: Diverse frontline VCS groups have access to consistent, quality and integrated services at times and in ways that suit them (Low).

Outcome 15: VCS groups that are delivering public services are supported to implement performance management systems, including the single performance system for the county where required (Medium).

Outcome 16: VCS groups are informed about changes in legislation and policy that affect them, their volunteers and their service users (Medium).

Outcome 17: VCS groups are supported to deliver their services effectively and efficiently to provide maximum impact (Medium).

Outcome 18: Where appropriate and cost effective, CIO services are delivered locally in partnership with community hubs and community groups (High)

Volunteering

The six core functions of a volunteer centre as defined by Volunteering England are delivered to the standard required to achieve Volunteering England quality accreditation. Accessible support for volunteers and volunteering is developed that meets local needs and increases the number of people volunteering across the private, public and voluntary sectors

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Outcome 19: People wanting to find out about volunteering and volunteer opportunities are able to access information and support in a variety of ways, including local face-to-face support and the use of new technologies

Detailed information about a diverse range of local volunteer opportunities is held, kept up to date and made widely available (High).

Outcome 20: Potential volunteers across all sectors including specialist sectors are provided with support, advice, guidance and learning to match their motivations to volunteer with appropriate volunteering opportunities (Medium).

Outcome 21: Interest in volunteering is stimulated through promoting positive messages to all sectors of the community about the diverse nature and benefits of volunteering (Medium).

Outcome 22: Good practice in volunteer management is actively promoted to all organisations that involve volunteers through the provision of information, advice and support appropriate to the relevant work (High).

Outcome 23: The development of new volunteering opportunities will be stimulated and supported in response to community needs and the motivations and needs of volunteers themselves (Medium).

Outcome 24: Maintain awareness of local, regional and national government proposals and policies which may impact on volunteers. To provide appropriate information and training that impacts on volunteering organisations and volunteers (Medium).